



# Admin interface for notifications

## Dependencies

 [CFORD-252](#) - Rework notifications subscriptions for easier extension/digests RESOLVED

 [CFORD-256](#) - Receive notifications based on interests RESOLVED

AMP References:

- [CFDRMD-128](#) - Rework notifications subscriptions for easier extension/digests
- [CFDRMD-59](#) - Receive notifications based on interests

## JIRA ticket

 [CFORD-263](#) - Improve notifications with an admin interface RESOLVED

AMP Reference: [CFDRMD-58](#) - Improve notifications with an admin interface

## Background

Today, all notifications are hard coded and sent on an immediate basis – we have no means to edit any template without involving Amplexor. We used to have these settings on the former platform, which meant changes could be applied by the team. Also users could decide to receive notifications on an aggregated basis by selecting their preferred frequency.

## User stories

User stories		AC	Comments
US-1	As a <b>site administrator</b> , I want to <b>edit it notification templates</b> , so I can <b>update templates</b> when required	<ul style="list-style-type: none"><li>• SA can edit, <del>and enable/disable</del> system notifications, OG notifications, and follow / subscribe notifications</li><li>• SA is able to use tokens to pull in automated metadata</li><li>• SA is able to use basic html tags (<del>including max. number of characters</del>)</li><li>• SA is able to edit the following fields: subject (title), body, footer (unsubscribe message)</li></ul>	<p>No enable/disable of notifications because of the high impact</p> <p>Fixed "max numbers" for body field as it is right now (summary or max number of characters)</p>
US-2	As a <b>site administrator</b> , I can <b>define notification intervals</b> , so I can <b>manage the frequency</b> of notification settings	<ul style="list-style-type: none"><li>• <del>SA can add/remove notification intervals</del></li><li>• SA can define default notification</li><li>• <del>SA can edit intervals (BN-3)</del></li></ul>	<p>Intervals are defined in code with sensible defaults (see confirmation in comments)</p>

## Business needs

Business Needs	AC	Comments
----------------	----	----------

BN-1	As <b>capacity4dev</b> , we want to <b>add an interface to edit notification settings</b> , so a SA can define the frequency and format of notifications	<ul style="list-style-type: none"> <li>• <del>interface should indicate short and long digest formats:</del> <ul style="list-style-type: none"> <li>• <del>short should correspond to the current settings</del></li> <li>• <del>long should correspond to the examples shown in an aggregate notification</del></li> </ul> </li> <li>• <del>The table to define intervals should include:</del> <ul style="list-style-type: none"> <li>• <del>Column 1: time / row should offer a numerical field entry</del></li> <li>• <del>Column 2: time/ row should offer a drop down selector with the following options</del> <ul style="list-style-type: none"> <li>• <del>Hours</del></li> <li>• <del>Days</del></li> </ul> </li> <li>• <del>Column 3: display name / row should offer a text field value</del> <ul style="list-style-type: none"> <li>• <del>a token for this value should be created for notifications</del></li> </ul> </li> <li>• <del>Column 4: digest type / row should offer a drop down selector with short or long</del></li> <li>• <del>Column 5: default / row should present a radio button (limited to 1 selection for the entire table)</del></li> </ul> </li> <li>• <del>A button to SAVE + a button to reset to defaults</del></li> <li>• <del>default values:</del> <ul style="list-style-type: none"> <li>• <del>short = immediate (0 days)</del></li> <li>• <del>long = weekly (7 days)</del></li> </ul> </li> </ul>	Intervals are defined in code with sensible defaults (see confirmation in comments)
------	----------------------------------------------------------------------------------------------------------------------------------------------------------	---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------	-------------------------------------------------------------------------------------

## 7 Comments

1. KVR Please note: AMPLEXOR will no longer be responsible for the Mail Templates once the admin interface is in place. Right now all message templates are configured by us and deployed via "features" (configuration management). When we expose this backend to SA, we will remove them from our configuration and all responsibility will be transferred to SA (e.g. tokens that are wrongly implemented, layout that is messed up...).  
Nov 23, 2017

### 1. Diane Kelecom

I understand that the wrong use of html of tokens will affect the layout and we as client take full responsibility for any content related issues, but until we redesign the notification template, we expect it to behave as it does today a least visually. Within this development, the template will not be affected by the design partner  
Nov 23, 2017

#### 1. KVR

Hey Diane,

that's why I put the disclaimer: you expect it to behave as it does today (visually), but that's dependent on the proper implementation of the html/tokens at your side as we won't touch the template itself.

I don't expect issues, just wanted to point attention to it.  
Nov 23, 2017

#### 2. KVR

[Daniel Ilunga](#), [Diane Kelecom](#), how important is the ability to

1. Disable a notification
2. Set a default interval per notification type
3. Have the ability to define a max number of characters in the body field

First option would require us to clone the existing interface and extend it with a "status" field + refactor all existing notification triggers to check status before sending (moderate amount of work).

The second one would even go further by making distinctions between message types (activity stream items don't need a default for example).

The last option's complexity depends on the flexibility that is required. If you want to defined it per notification: very complex (and large amount of work), if you want to have a general setting that applies to all notifications: moderate complexity.

[Reply](#)  
[Like](#)

Nov 23, 2017

1.

### Diane Kelecom

1. Disable notification - ok to remove
2. Default interval per notification type: not needed, you can set weekly as the general default for all notifications
3. can we at least keep the truncation in place today then?

[Reply](#)

[Like](#)

Nov 23, 2017

1.

### Kevin Van Ransbeeck

Sure, everything that's already in place will/can stay.

[Reply](#)

[Like](#) • [Diane Kelecom](#) likes this

Nov 23, 2017

3.

### Kevin Van Ransbeeck

Intervals:

*The sensible defaults are fine with me. What we had before seemed to be an OOTB solution from a module on D6, which is why I asked for that. But I don't think we will edit these very often.*

*Let's go ahead with immediate (long digest, with teaser), and daily, weekly, monthly (short digest, no teaser just title, action author).*

[Reply](#)

[Like](#)

Nov 24, 2017