

# Improve comments

## JIRA ticket



[CFORD-280](#) - Extend comments functionality RESOLVED

AMP Reference: [CFDRMD-60](#) Extend Comments Functionality

## Background

Comments were delivered as a best effort and still require some work. Today comment notifications are only sent to authors/editors – comments are the most interactive part of a group discussion – it would make sense to treat them as other content types. This implies user should be able to decide if they send a notification.

User Story		AC	Comments
US-1	As a <b>user</b> , I want to <b>decide if I send a notification</b> when posting comments, so that I can <b>manage my comment</b> post settings	<ul style="list-style-type: none"><li>• user can view, check or uncheck 'send notification' option when posting or editing a comments (BN-2)</li></ul>	
US-2	As a <b>user</b> , I want to <b>attach documents from my media</b> to a comment, so others can <b>find my document</b>	<ul style="list-style-type: none"><li>• User can click on My Media (screen flow below)<ul style="list-style-type: none"><li>• User can attach a document from My files in My Media</li><li>• User can upload a new document file through My Media without being asked about the library</li></ul></li><li>• User can attach different document file formats (BN-3)</li><li>• User can see icon of the attached document next to the hyperlinked fine_name</li></ul>	
US-3	As a <b>GO/GA</b> , I want to have <b>rights on comments posted by other users</b> in my Group, so that I can <b>edit or delete inappropriate comments</b>	<ul style="list-style-type: none"><li>• GO/GA can delete any comment posted in the Group they administer</li><li>• GO/GA can edit any comment posted in the Group they administer</li><li>• GO/GA can edit comments without sending notifications (BN-2)</li><li>• GO/GA can edit comments without adding an item to either the activity stream (C4D homepage AS, Group AS + Topic AS) (BN-1 under <a href="#">Checkbox for activity</a>)</li></ul>	
US-4	As a <b>PO/PA</b> , I want to have <b>rights on comments posted by other users</b> in my Project, so that I can <b>edit or delete inappropriate comments</b>	<ul style="list-style-type: none"><li>• PO/PA can delete any comment posted in the Group they administer</li><li>• PO/PA can edit any comment posted in the Group they administer</li><li>• PO/PA can edit comments without sending notifications (BN-2)</li><li>• PO/PA can edit comments without adding an item to either the activity stream (C4D homepage AS, Group AS + Topic AS) (BN-1 under <a href="#">Checkbox for activity</a>)</li></ul>	

US-5	As a <b>SA</b> , I want to <b>edit comments</b> without anyone knowing, so I can update comments	<ul style="list-style-type: none"> <li>SA can edit comments without sending notifications (BN-2)</li> <li>SA can edit comments without adding an item to either the activity stream (C4D homepage AS, Group AS + Topic AS) (BN-1 under <a href="#">Checkbox for activity</a>)</li> </ul>	
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Business need		AC	Comments
BN-1	As <b>capacity4dev</b> , we want to <b>remove the username above comment boxes for logged in users</b>	<ul style="list-style-type: none"> <li>The username of the sender is removed. ex: remove the sentence "Your name <a href="#">Diane4dev</a>" (preview below)</li> </ul>	
BN-2	As <b>capacity4dev</b> , we want users to <b>decide whether or not notifications are sent</b> when comments are posted, so that <b>comment notifications are managed</b>	<ul style="list-style-type: none"> <li>Add checkbox 'Send notification' <ul style="list-style-type: none"> <li>default for creation = checked</li> <li>default for edit = unchecked</li> <li>When checked, notification is sent When unchecked, no notification is sent</li> </ul> </li> </ul>	
BN-3	As <b>capacity4dev</b> , we want users to <b>attach documents</b> from my media to a comment, so that it can <b>seen and downloaded</b> from comments	<ul style="list-style-type: none"> <li>Documents are attached to comments and can be downloaded after the comment is posted</li> <li>The document has a name and a hyperlink for direct document download</li> <li>When a document is attached, an icon is shown next to the file name with the hyperlink</li> <li>Document can be attached in the following format: <i>jpg jpeg gif png txt doc docx xls xlsx pdf ppt pptx pps ppsx odt ods odp mp3</i></li> </ul>	
BN-4	As <b>capacity4dev</b> , we want to <b>add edit and delete links to comments posted inside Groups and Projects</b> , so that Group and Project admins can <b>manage comments</b>	<ul style="list-style-type: none"> <li>GO/GA can delete/edit comments within the group by clicking on the delete link</li> <li>GO/GA can edit/delete a comment posted in the group with notifying the author</li> <li>The above applies to comments within projects as well</li> </ul>	

**Comment Box** (viewed by user or Group member):

Preview without username above comment box (BN-1)

Preview with send notification (BN-2)

### Add new comment

**Comment \***

**B****I****U**

$x_2$

$x^2$

1=

:≡

≡

≡

≡

≡

↶↷

↶↷

[Link](#)

[Unlink](#)

[Flag](#)

Format

Switch to plain text editor

More information about text formats

Filtered HTML

▼

☐ Send Notification

Comment

Inserting a document in a comment (viewed by user or Group member):

US-2 + BN-3

1. user selects Add media	2. user can select a file from My files or upload a new one	3. document is inserted with link to direct document download
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### Add new comment

Comment \*

**B** **I** **U**  $\times_2$   $\times^2$

$\frac{1}{2}$   $\frac{1}{3}$   $\frac{1}{4}$

$\frac{1}{2}$   $\frac{1}{3}$   $\frac{1}{4}$

Format

Media browser

File name

Type

Sort by

Order

Document

Upload date

Desc

final\_design\_-\_post\_feedback\_resolved\_search\_-\_not\_logged\_in\_2.pdf

16\_final\_number\_children\_enrolled\_secondar

10\_update\_10\_june\_2015\_number\_food\_insacure\_receiv

9\_final\_number\_women\_children\_benefiting\_nutrition\_prog

fiche\_6\_1\_bifed\_financemodels.p

fiche\_4\_8\_bioluel\_production.pdf

fiche\_4\_5\_industrial\_heat\_and\_electricity\_fro

fiche\_4\_4\_clean\_cooking\_systems\_and\_biogas.pdf

fiche\_4\_3\_introduction\_to\_bioenergy.pdf

fiche\_4\_2\_r\_photovol.pdf

201704\_maps\_energy\_statistics web enabling

Switch to plain text editor

More information about text formats

☐ Send Notification

Comment

Filtered HTML

### Add new comment

Comment \*

**B** **I** **U**  $\times_2$   $\times^2$

$\frac{1}{2}$   $\frac{1}{3}$   $\frac{1}{4}$

$\frac{1}{2}$   $\frac{1}{3}$   $\frac{1}{4}$

Normal

Check out this great document I found - it's be a good best practice example!

report\_sphip\_workshop\_2\_april\_2017\_f

body p

Switch to plain text editor

More information about text formats

☐ Send Notification

Comment

Filtered

**GO/GA or PO/PA or SA can edit/delete comments:**

US-3 + US-4 + US-5

1. all admins can see edit and delete links	2. admins can edit a comment	3. all admins can delete comments
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## 2 Comments

1. **Diane Kelecom**

can you please add hide the mention of plain text editor (very low priority/scope)  
Nov 30, 2017

2. **Bart Thumas**

Notifications only on creation, not on edit/update.  
Dec 04, 2017