


Notification intervals and user settings page

Dependencies


 [GFORD-256](#) - Receive notifications based on interests RESOLVED

 [GFORD-252](#) - Rework notifications subscriptions for easier extension/digests RESOLVED

AMP Reference: [CFDRMD-128](#)

AMP Reference: [CFDRMD-59](#)

JIRA ticket

 [GFORD-264](#) - Improve notifications with a user interface CLOSED

AMP Reference: [CFDRMD-64](#)

Background

Today, all notifications are hard coded and sent on an immediate basis. On the previous platform, users could decide to receive notifications on an aggregated basis by selecting their preferred frequency.

User stories

User stories		AC	Comments
US-1	As a user , I want to manage my settings , so that I can update my account settings	<ul style="list-style-type: none">• User can navigate to account settings via the user bar<ul style="list-style-type: none">• user clicks on settings link in the drop down beneath his avatar• User can access settings by clicking the setting tab on his/her public profile• User is able to edit notification subscriptions through settings (US-2)• User is able to edit e-mail settings• User is able to edit administrative overlay• User is able to edit Local settings• user is able to SAVE or cancel changes applied to the settings page	

US-2	As a user , I want to edit my notification settings , so I can decide when I receive which notification.	<ul style="list-style-type: none"> User is able to edit the frequency of each notification subscription via drop down selector User is able to unsubscribe from notification subscriptions by <ul style="list-style-type: none"> clicking 'x' for interest or follows clicking disable for group or project subscriptions Only active notification subscriptions are listed (if a member unsubscribes from one notification type, this item should no longer appear after the page is saved) user must click SAVE to confirm changes user can click cancel to annul changes 	
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Business needs

Business Needs		AC	Comments
BN-1	As capacity4dev , we would like to add an settings interface , so users can manage their preferences	<p>Create Settings interface with the following sub-sections</p> <p>MY NOTIFICATION SUBSCRIPTIONS</p> <ul style="list-style-type: none"> add frequency drop down selector for each subscription (editable / max 1 selection) - options in the drop down should correspond to interval 'display name' and are updated automatically when the SA updates the interval table sub-sections by type: <ol style="list-style-type: none"> <u>Your interest notifications</u> <ol style="list-style-type: none"> add possibility to add notifications via <ul style="list-style-type: none"> button to add topic notification button to add Region & Country notification both buttons should respect the same logic as elsewhere on the site: max 3 L-1 + unlimited sub categories add 'x' next to each topic or sub-topic + Region, sub-region, and country (view below) to allow 'unselect' 	<p>if a sub section is not available, display nothing.</p> <p>In the preview available below, we have an example of all types except for projects - this list should contain projects for members that administer them (PO/PA)</p> <p>project follows should be included with other follows with 'x'</p> <p>Subscriptions based on membership (Group or Project) should appear in this list only if the member is active</p> <p>The last three items of this page should be taken from the public profile and put here (BN-4)</p>

2. Your group notifications

1. only display group notifications for active group members
 1. (exclude pending or blocked members)
2. each entry should include
 1. Group privacy icon
 2. group title linked to the group's home page
 3. notification bell icon
 4. enable/disable links

3. Your project notifications

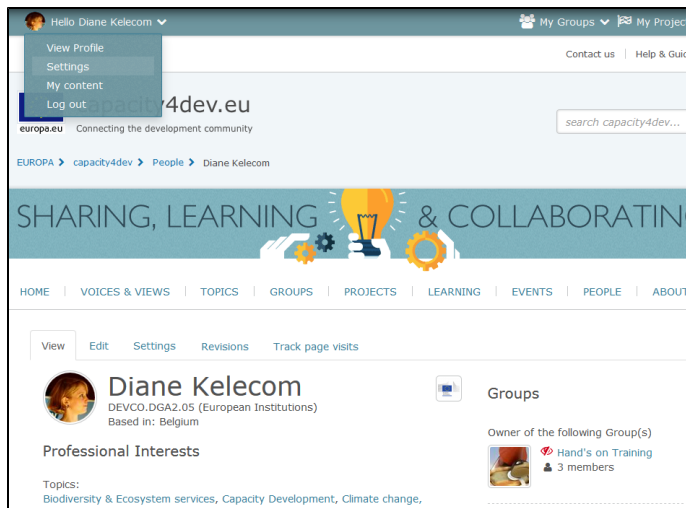
1. only display project notifications for active project members
 1. (exclude pending or blocked members)
2. each entry should include
 1. project icon type (project or programme)
 2. project title linked to the project's home page
 3. notification bell icon
 4. enable/disable links

		<p>4. <u>Your follow notifications</u></p> <ol style="list-style-type: none"> only display notifications for published contents entry should include <ol style="list-style-type: none"> content icon type content title linked to the content's page 'x' to unselect notification <p>EMAIL SETTINGS</p> <ol style="list-style-type: none"> option to allow members to contact via personal contact form option for plain text only <p>ADMINISTRATIVE OVERLAY</p> <ol style="list-style-type: none"> option to use the overlay for administrative pages <p>LOCAL SETTINGS</p> <ol style="list-style-type: none"> drop down selector with time zone options <p>SAVE (saves the changes on the page) and CANCEL (annuls the changes on the page) button</p>	
BN-2	As capacity4dev , we would like to edit the user bar menu , so that users can access their account settings	<ul style="list-style-type: none"> Replace link 'Edit Profile' with 'Settings' in the user bar link to settings page (US-1) 	preview image below
BN-3	As capacity4dev , we would like to update the edit profile page , so that we can transfer certain settings to the settings page	<ul style="list-style-type: none"> remove the following sections from the edit profile page <ul style="list-style-type: none"> e-mail settings administrative overlay Local settings transfer these sections to the settings page (beneath the notification settings) (BN-1) 	preview image below

Design

Update profile page and user top bar

Changes here are noted in the user bar (BN-2) and the fact that the user is able to select the settings tab from his public profile (US-1) the below preview is from a SA:



Update edit profile

Changes here concern the settings related to the user's account settings, so all the elements that appear beneath the avatar image (e-mail settings + administrative overlay + Local settings)

The below preview is from a user

[Edit profile](#)

[View](#) [Edit](#) [Settings](#)

E-mail address * [What's this?](#)

dkelecom@gmail.com

Please note you will have to provide your password and confirm your new address to change your e-mail address.

YOUR PERSONAL INFO

First Name *

Diane

Last Name *

K.

Job title

Organisation *

ADE

Organisation type *

Private Sector

Country *

BELGIUM

YOUR ACCOUNT

Password

Confirm password

What's this?

YOUR PUBLIC PROFILE

About You

B I U x_e x²

☰ ☲ ☱ ☳ ☴ ☵ ☶ ☷

☰ ☲ ☱ ☳ ☴ ☵ ☶ ☷

☰ ☲ ☱ ☳ ☴ ☵ ☶ ☷

Format ▾

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Supporting the capacity4dev platform

Your expertise

Select your area(s) of expertise. You can select maximum 3 topics and an unlimited number of subtopics.

+ Select Topics of Expertise

Your interests

Select one or more topics you are interested in. You can select maximum 3 topics and an unlimited number of subtopics.

⬆ Select Topics of Interest

Select Topics of Interest

✕ ICT & Space


✕ Knowledge Sharing


✕ Learning

The Regions & Countries you are interested in. You can select maximum 3 regions and an unlimited number of subregions or countries.

Select Regions & Countries

Picture



 dke-pics.png 402.83 KB

Remove

Alternate text

This text will be used by screen readers, search engines, or when the image cannot be loaded.

Title

The title is used as a tool tip when the user hovers the mouse over the image.

Save

Cancel

Delete account

NEW: Settings page

The settings page can be added as a tab of the user profile. It should contain the notification setting interface.

Edit Settings

[View](#) [Edit](#) [Settings](#) [Track page visits](#)

YOUR NOTIFICATION SETTINGS

Your interest notifications [What's this?](#)

By indicating thematic or geographic interests, you are automatically subscribed to a weekly notification bringing together the latest highlighted items.

[+ Subscribe to Topic](#)

[+ Subscribe to Regions & Countries](#)

Frequency

Daily

✕ ICT & Space

✕ IT training

✕ Mobile technology

Daily

✕ Knowledge Sharing

✕ Lesson learned and case studies

Immediate

✕ Learning

✕ MOOC

Immediate

Daily

Weekly

Monthly

✕ Europe & Russia

✕ EU Member States >

✕ Czech Republic

✕ Malta

Your group notifications [What's this?](#)

Group Members are automatically subscribed to a weekly notification bringing together the latest group updates.

Frequency

Daily

👁 Public Sector Reform & Decentralisation

🔔 enable disable

Immediate

🚫 Disability and Development Network

🔔 enable disable

Immediate

Daily

Weekly

Monthly

👤 EU Health and Education Annual Seminars

🔔 enable disable

Your follow notifications [What's this?](#)

You can also subscribe to individual items across the platform - to follow new items, subscribe directly from the page

Frequency

Daily

📅 Webinar - Gender mainstreaming into Agriculture, Rural Development and Food Security Programmes ✕

Monthly

🔧 Reboot required: Fine-tuning technology for educational development ✕

EMAIL SETTINGS

☒ Members are allowed to contact you through your personal contact form

☐ Plaintext email only

Check this option if you do not wish to receive email messages with graphics and styles.

ADMINISTRATIVE OVERLAY

☒ Use the overlay for administrative pages.

Show administrative pages on top of the page you started from.

LOCALE SETTINGS

Time zone

Europe/Brussels: Friday, 17 November, 2017 - 09:55 +0100



Select the desired local time and time zone. Dates and times throughout this site will be displayed using this time zone.

Save

Cancel

Digest template

As all current notifications include a single action, please find a general template that can be used for aggregate notifications.

Section	html
<u>subject:</u>	<div><div>subject</div><p><p>Your [frequency] updates from [site_name]</p></p></div>
<u>Header:</u>	<div><div>header</div><p><p>Dear [first name] [last name],</p></p><p><p>Discover the latest updates you're subscribed to!</p></p></div>
<u>Body:</u>	<div><div>Body</div><p><p><i class="fa fa-tags"></i> <u>[topic]</u> > [sub-topic]</p></p><p><p>[node_title]</p>,
[content_type_name] [event_action] [author_first_name] [author_last_name]</p></p><p><p><i class="fa fa-tags"></i> <u>[topic]</u> > [sub-topic]</p></p><p><p>[node_title]</p></p></div>

```

/strong>,
[content_type_name]
[event_action] <a href="[%author_url]">
[author_first_name]
[author_last_name]</a></p>

<hr align="center"></hr>

<p><i class="fa fa-users"><
/i> <u>[group_title]</u></p>

<ul>
    <li><a href="[%author_url]">
[author_first_name]
[author_last_name]</a>
[event_action] on the
following
[content_type_name]:
<strong><a href="[%comment-
url]">[node_title]</a><
/strong></li>
    <li><strong><a href="
[%node-url]">[node_title]<
/a></strong>,
[content_type_name]
[event_action] <a href="[%author_url]">
[author_first_name]
[author_last_name]</a></li>
</ul>

<hr align="center"></hr>

<p><i class="fa fa-flag-
checkered"></i> <u>
[project_title]</u></p>

<ul>
    <li><strong><a href="
[%node-url]">[node_title]<
/a></strong>,
[content_type_name]
[event_action] <a href="[%author_url]">
[author_first_name]
[author_last_name]</a></li>
    <li><strong><a href="
[%node-url]">[node_title]<
/a></strong>,
[content_type_name]
[event_action] <a href="[%

```

	<pre> author_url]"> [author_first_name] [author_last_name] <hr align="center"></hr> <p><i class=" [content_icon_type]"></i> [node_title], [content_type_name] [event_action] [author_first_name] [author_last_name]</p> <hr align="center"></hr> </pre>
Footer:	<div> <div>footer</div> <p>You are receiving these updates because you are subscribed to capacity4dev notification message(s) - to manage these, update your notification settings</p> </p></div>

Responding in

Title:

Your weekly updates from Capacity4dev

Body:

Dear Diane Kelecom,

Discover the latest updates you're subscribed to!

Biodiversity & Ecosystem services > Marine pollution control

Marine litter: the ingredients for the ocean's plastic soup, information posted by United Nations Environment Programme (UN Environment)

Aid Effectiveness > Transparency

Aid transparency: Making data on development spending easier to access, use and understand, article posted by Coordination team

- **Research and Research and InnovationInnovation**, document uploaded by Milena Pirolli
- **Gender transformative approaches in agriculture, food and nutrition security: the EU's approach**, information updated by Maria Ketting DEVCO-C1

Parc de Zakouma, Tchad

- Paul Riembault commented on the following news: **Eléphants de Zakouma : la confiance retrouvée (Tchad, 2017 avril)**
- **Extrait du Film Zakouma**, wiki page updated by Diane Kelecom

A Strategic Approach to Resilience in the EU's External Action – Joint Communication to the European Parliament and the Council, discussion updated by Mihaela Haliciu

You are receiving these updates because you are subscribed to capacity4dev notification message(s) - to manage these, update your notification settings

6 Comments

1. Kevin Van Ransbeeck

Diane Kelecom, Daniel Ilunga

1. There will be an interval per topic and per subtopic (too complicated to do it per topic and apply it to the subtopics).
2. Clicking the "X" next to a topic/region will unsubscribe from notifications, NOT remove the topic/region as a topic of interest from the user profile.
3. Since you can't just subscribe to a topic/region, it might be useful to rename the buttons to "edit topics of interest" and "edit regions of interest" as this is the only way to subscribe to them?

Nov 24, 2017

1. Diane Kelecom

Sorry for the confusion KVR, each topic is considered with it's sub-topics (not separately). So for ex,

1. If I follow ICT as a topic(no sub-topics) I receive triggers for contents that fall within the interest follow that are tagged with ICT
2. If I follow ICT as a topic + sub-topics: IT trainings + Mobile technology I receive triggers for contents that fall within the interest follow that are tagged with ICT + those that are tagged with ICT > IT training + ICT > mobile technology

Are you saying this is too complex? Because we will face the same issue with regions and countries. What if I only want to be informed of activity tagged with a country?

For the term on the button, edit will be all right, thank you for the suggestion. It just doesn't fit when no interest is selected.... and we have users without them. Can we say 'add' when there is nothing selected, and edit when at least one taxonomy is added?

Nov 24, 2017

1. KVR

Just talking about the granularity of the intervals in the first point. In the design there is only 1 dropdown for one topic and all its subtopics. This is not possible (or at least complicated). There will be a dropdown for each subtopic separately.

The tagging mechanism/triggers itself are not discussed here. When a user has interest in Belgium, he has three tags he subscribes to, Europe, EU Member States and Belgium, this means he will indeed receive notifications from Europe and EU Member States as well; BUT you can set the interval to "never" or unsubscribe from the regions you don't want (Europe and EU Member States in this case)!

Regarding last question: it's possible but it's another extra check/complexity not foreseen yet. I think "edit" is still applicable if you did not select any before: you still edit your interests in my opinion if you go from 0 to n.

Nov 24, 2017

1. Diane Kelecom

Thank you for this clarification Kevin. In that case can this selector behave differently? So users can indicate sub-items without tagging the parents? Or does this complicate things again? This is in fact something we've

been meaning to update, even back in Chris' time so might be the chance to do it... what kind of effort are we taking about here?

Nov 24, 2017

1. **KVR**

Indeed I remember the conversations. If it was something simple, it would have been done already



Multiple days at least, since the tagging is implemented in looooots of places.

Nov 24, 2017

1. **Diane Kelecom**

please can you include both in the estimate so we can make an informed decision once other



tickets are analyzed? I know this is not an easy fix and also remember the discussion

Nov 24, 2017